



# 1<sup>ST</sup> MALAYSIAN PARAMEDICAL CONFERENCE 2024

Bayou Lagoon Resort, Melaka

## CONFERENCE RESOLUTIONS

To ensure Medical Assistants (MA) profession continued contribution to the healthcare system, it is essential to recognize their qualifications, competencies and unique role within the healthcare workforce. Greater **recognition** from healthcare authorities, alongside clearly defined scopes of practice, will empower MA and enhance their **autonomy** in providing pre-hospital care. This recognition is also vital to fostering confidence in MA as autonomous healthcare providers who play an irreplaceable role in achieving universal health coverage and improving the national emergency medical response system.

Therefore the 1st Malaysian Paramedical Conference 2024, held in Bayou Lagoon Resort, Melaka, from September 27 to 29, 2024, with the theme When the Siren Sounds, adopted the following resolutions:

### 1. Enhancing Competency

We commit to continuous professional development and education to ensure that Medical Assistants maintain the highest standards of care. It is vital that training programs are aligned with evolving healthcare needs, incorporating best practices and fostering clinical expertise, especially in emergency, pre-hospital, and community-based healthcare. Therefore, all clinical practices should abide with the current Standard Practice Guidelines (SPG).

### 2. Gaining Recognition

Medical Assistants are essential to the healthcare system, and we call for heightened recognition from both governmental and professional bodies. Through advocacy, we aim to elevate the status and visibility of Medical Assistants to ensure they are recognized for their critical contributions to healthcare. In particular, we emphasize the importance of the AMOTeX (Assistant Medical Officer Technical Expert) initiative, which highlights the specialized expertise of Medical Assistants. The AMOTeX framework identifies highly skilled Medical Assistants who have advanced technical knowledge and

clinical competencies in specific areas such as pre-hospital care, trauma management, and critical care interventions.

### **3. Achieving Autonomy**

We support the movement towards greater autonomy for medical assistants' professionals. Empowering MA with decision-making authority, underpinned by robust Standard Practice Guidelines (SPG), will enhance patient outcomes and allow for more efficient healthcare delivery. Strong leadership is essential in this movement, and we recognize that leadership must be fostered at every level—from clinical practice, administrative roles to academic roles. By promoting leadership opportunities and encouraging MAs to take on leadership positions within their teams, departments, and the broader healthcare system, we can cultivate a workforce that is not only skilled but also capable of driving change.

### **4. Innovating Healthcare Practices**

The future of healthcare lies in innovation. We embrace new technologies and encourage the integration of AI-driven tools and solutions into paramedical practices. Leveraging AI will improve diagnostic accuracy, optimize patient care, and support Medical Assistants in performing more complex tasks. AI technology can enhance the speed and quality of care provided in the field, particularly during critical, time-sensitive interventions.

Timeline for Resolution to be implemented: **1- 5 years**

**Date: 29 September,2024**

**Melaka, Malaysia**